



# Trustee lead for Research and campaigns



## What will you do?

This is in addition to the general Trustee role description

- take an interest and gain understanding about what staff and volunteers are doing around researching client issues and campaigning for change, and how this fits in with national Citizens Advice
- keep up to date with local and national research and campaigns issues by signing up to newsletters
- help other trustees understand the importance of Research and Campaigns by making sure that Research and Campaigns activity, staffing and resources, impact and funding opportunities are on the trustee board meeting agenda
- help trustees understand the membership requirements in relation to research and campaigns activity
- enable staff and volunteers to give presentations or updates to the trustee board regularly
- provide or arrange for a full report on research and campaigns to be presented to the trustee board at least annually
- get in touch with those in your network to promote the Research and Campaigns activity that the local Citizens Advice is doing
- together with the Chief Officer and Chair of trustees, represent the local Citizens Advice in relationships with key stakeholders, for example, local councillors
- chair the Research and Campaigns committee if there is one [give more detail about what this will entail]



## What's in it for you?

- make a real difference to people's lives
- learn about a range of areas such as benefits, debt and housing, and how problems in these areas can affect clients
- build on valuable skills such as leadership and strategic direction
- increase your employability
- have a positive impact in your community and on broader society

And we'll reimburse expenses too.



## What do you need to have?

You don't need any specific qualifications or skills but you'll need to have an interest in research and campaigns work as well as the requirements for trustees as described in the general Trustee role description.



## How much time do you need to give?

Trustee boards usually meet in the evenings and you'll likely need to give 8+ hours per month on average and you may need to attend and /or lead research and campaigns meetings, or meet with volunteers and staff occasionally within the local Citizens Advice. We can be flexible about the time spent and how often you volunteer so come and talk to us.



## Valuing inclusion

Our volunteers come from a range of backgrounds and we particularly welcome applications from disabled people, people with physical or mental health conditions, LGBT+ and non-binary people, and people from Black Asian Minority Ethnic (BAME) communities.

If you are interested in becoming trustee lead for research and campaigns and would like to discuss flexibility around location, time, 'what you will do' and how we can support you please contact us.



## **Contact details**

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(Chair of Trustee Board)